

# ArdoVLM's V.I.P *January 2018*



## **Annabelle Gaudreau** *Compliance and Business Integrity Lead*

**Languages:** French, English

**Years with ArdoVLM:** 4 Years

### **Schooling/Background:**

Bachelor's degree in administration completed in 2012, followed by the Certified Customs Specialist program through NCBFAA's educational institute while working at VLM in 2016.

### **Outside Work Hobbies:**

Going to the gym, jogging, coloring, and painting

### **Day-to-day Experience:**

" My role at ArdoVLM has evolved quite a bit in the last 4 years. Moving from a role in documentation and logistics to a position within our regulatory department, I have the opportunity of working alongside Mark FeDuke on all aspects pertaining to compliance, whether it's regarding regulatory matters or ArdoVLM's processes and operations.

Business has grown considerably in the last 4 years, which brings new challenges to the table. The many system reports that I produce help prevent issues throughout the supply chain, from the time an order is created to its delivery to the customer. If problems do arise, I work closely with all departments to ensure we come to a resolution that is satisfactory for all parties. I also work very closely with our customs broker in ensuring all our import shipments are classified and entered correctly and according to current regulations.

I'm grateful to have colleagues that are hard workers and extremely knowledgeable. This everchanging business keeps me interested and attentive, and I love learning something new every day."

